

North Carolina Infant Diagnostic Audiologic Evaluation Sites
Updated October 1, 2018

NC Location	Name of Facility	Address	Telephone	Medical Affiliation For Sedation	Accepts Medicaid?	Interpreter Services Available
Asheville	Asheville Head, Neck & Ear Surgeons	1065 Hendersonville Rd. Asheville, NC 28803	(828)-254-3517	Mission Hospital	Yes for diagnostics and hearing aids	Spanish, Russian
Asheville	Mission Children's Pediatric Audiology	11 Vanderbilt Park Drive Asheville, NC 28803	(828) 213-2176	Mission Children's Hospital	Yes For diagnostics and hearing aids	Yes, All languages available upon request by patient.
Chapel Hill	UNC Hospitals	G0303 Neuroscience Hospital 101 Manning Drive Chapel Hill, NC 27514	(919) 843-4479	UNC Hospitals	Yes for diagnostics and hearing aids	On-site for Spanish & sign language; other languages upon request
Charlotte	Carolinas Rehabilitation	1100 Blythe Boulevard Charlotte, NC 28203	(704) 355-4430	Levine Children's Hospital	Yes for diagnostics	On-site for Spanish; phone for other languages
Charlotte	Charlotte Eye, Ear, Nose & Throat Associates, P.A. (multiple locations are available in Charlotte and surrounding area for follow up after diagnosis)	6035 Fairview Road Charlotte, NC 28210	(704) 295-3300	None	Yes for diagnostics	Phone for all languages
Charlotte	CornerStone Ear, Nose & Throat, PA	8035 Providence Road #320 Charlotte, NC 28277	(704) 752-7575	CMC-Union Edgewater Surgery Center	Yes for diagnostics	Spanish
Charlotte	Novant Health Audiology	125 Baldwin Avenue Suite 100 Charlotte, NC 28204	(704) 316-1900	Novant Health Rehabilitation Center	Yes for diagnostics and hearing aids	On-site Spanish, Chinese, Vietnamese & Sign Lang, phone & video for all languages

NC Location	Name of Facility	Address	Telephone	Medical Affiliation For Sedation	Accepts Medicaid?	Interpreter Services Available
Charlotte	Py Hearing and Communication Center	2711 Randolph Road Suite 307 Charlotte, NC 28211	(704) 334-4428	None	Yes For diagnostics and hearing aids	None
Concord	CMC – Northeast Audiology	1090 NE Gateway Court Concord, NC 28025	(704) 403-9100	CMC-Northeast	Yes * for diagnostics and hearing aids	On-site for Spanish; phone for other languages
Durham	Duke University Medical Center	200 Trent Drive Clinic 1 I Orange Zone Durham, NC 27710	(919) 684-3859	Duke Children’s Hospital	Yes for diagnostics and hearing aids	On-site for Spanish, French and Arabic; phone and sign language
Durham	NC Eye, Ear, Nose and Throat	4102 Roxboro Street Durham, NC 27704	(919) 595-2000	NC Specialty Hospital	Yes	Phone and sign language
Fayetteville	Cape Fear Valley Health System	1638 Owen Drive Fayetteville, NC 28304	(910) 615-5480	Cape Fear Valley Health System	Yes for diagnostics and hearing aids	Spanish
Fort Bragg	Womack Army Medical Center <i>(note: Military only)</i>	2817 Reilly Road Stop A Fort Bragg, NC 28310	(910) 907-3347	Womack Army Medical Center	Yes as secondary to Tri-Care	Phone for all languages
Goldsboro	UNC Ear Nose and Throat at Goldsboro	2707 Medical Office Place Goldsboro, NC 27534	(919) 735-9146 ext. 131	None	No	English only
Greensboro	Cone Health Outpatient Rehabilitation & Audiology	1904 North Church St. Greensboro, NC 27405-5699	(336) 832-6808	Moses Cone Hospital	Yes for diagnostics	On-site for Spanish; phone for other languages
Greenville	East Carolina University Speech–Language and Hearing Clinic	School of Allied Health Services ECU Health Sciences Bldg Room 1310 Greenville, NC 27858	(252) 744-6099	None	Yes for diagnostics	On-site through Brody School of Medicine

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Greenville	Vidant Medical Center	2100 Stantonsburg Road Greenville, NC 27835	(252) 847-4448	Vidant Medical Center	Yes for diagnostics and hearing aids	Phone for all languages
Hickory	Carolina Ear, Nose, and Throat-Head and Neck Surgery	304 10 th Ave NE Hickory, NC 28601	(828) 322-2183	None	Yes for diagnostics	On-site for Spanish, phone for others
Kitty Hawk	Outer Banks Hospital Ear Nose and Throat	5118 N. Croatan Hwy Kitty Hawk, NC 27949	(252) 449-5760	Vidant Medical Center	Yes for diagnostics and hearing aids	Interpreter service available, all lang.
Mooresville	All Generations Audiology	621 East Center Ave Mooresville, NC 28115	(704) 779-7925	None	Yes for diagnostics and hearing aids	None
Monroe	CornerStone Ear, Nose & Throat PA	1107 Reynolds St. Monroe, NC 28112	(704) 289-8220	CMC-Union Edgewater Surgery Center	Yes for diagnostics	Spanish
Monroe	Py Hearing and Communication Center	2160 Commerce Drive Suite D Monroe, NC 28110	(704) 296-0801	None	Yes for diagnostics and hearing aids	None
Pinehurst	Pinehurst Surgical **	5 First Village Drive Pinehurst, NC 28374	(910) 295-0243	None	Yes for diagnostics and hearing aids	On-site for Spanish; phone for other languages
Raleigh	Duke Otolaryngology of Raleigh	3480 Wake Forest Rd. Suite 404 Raleigh, NC 27609	(919) 862-5731	Duke University Medical Center	Yes for diagnostics	Interpreter services available, all languages
Raleigh	ENT & Audiology Associates, PLLC	3820 Ed Drive Raleigh, NC 27612	(919) 782-9303	Blue Ridge Surgery Center, Rex Hospital	Yes for diagnostics and hearing aids	Spanish
Raleigh	Raleigh Capitol Ear, Nose & Throat***	4600 Lake Boone Trail Suite 100 Raleigh, NC 27607	(919) 787-1374	None	Yes for diagnostics and hearing aids	Spanish

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Raleigh	Wake Med	Andrews Center, 2 nd Fl. 3024 New Bern Avenue Raleigh, NC 27610	(919) 350-7856	Wake Med	Yes for diagnostics and hearing aids	On-site for Spanish; phone for other languages
Raleigh	Rex ENT Specialists at Wakefield	11200 Governor Manly Way Suite 301 Raleigh, NC 27614	(919) 570-5900	Rex	Yes for diagnostics and hearing aids	Interpreter services will be arranged upon request
Wilmington	Wilmington Ear, Nose & Throat Associates	2311 Delaney Avenue Wilmington, NC 28403	(910)762-8754	None	Yes for diagnostics	English only
Winston-Salem	Forsyth Medical Center Dept. of Audiology	3333 Silas Creek Blvd. Winston-Salem, NC 27103	(336) 718-5780	Forsyth Medical Center	Yes for diagnostics and hearing aids	On-site for Spanish; phone & video for other languages
Winston-Salem	Wake Forest Baptist Health Dept. of Audiology	Medical Center Boulevard Janeway Tower 4th Floor	(336) 716-3103	Wake Forest Baptist Health (Brenner Children's Hospital)	Yes for diagnostics and hearing aids	On-site for Spanish; phone for other languages
Norfolk, Virginia	Children's Hospital of the King's Daughters (CHKD)	601 Children's Lane 2 nd Floor-Audiology Norfolk, VA 23507	(757) 668-9327	CHKD Main Hospital	Yes for diagnostics	Multiple languages via interpreter system
Fort Mill, SC	Lakeside Audiology	870 Gold Hill Rd., Suite 104 Fort Mill, SC 29708	(803) 620-8250	None	Yes for diagnostics and hearing aids	

*Northeast Audiology will perform infant diagnostic testing, but they do not perform initial amplification fittings. They will also provide hearing aid follow up for patients who are fit by other facilities.

Pinehurst Surgical has other locations available for follow up **after diagnosis in Raeford, Rockingham, Sanford and Troy, NC.

*** Raleigh Capital Ear, Nose & Throat has other locations available for follow up **after diagnosis** in Wake Forest and Garner, NC.

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Updated April 2013

Infant Audiologic Assessment

Early detection and intervention of hearing loss are the keys to successful habilitation of infants and toddlers. Newborn hearing screening has been mandated in North Carolina since October, 1999. Based on national averages, it is expected that 1200-2400 infants (1-2%) will be referred for infant diagnostic audiologic assessment each year in North Carolina. Infants should be referred for diagnostic audiological evaluation following a “refer” result on two physiologic hearing screenings (i.e. initial newborn hearing screening and one follow-up re-screening), which should occur before the age of 1 month. **Hearing loss should be confirmed by three months of age.**

The diagnostic audiological evaluation should be completed by a ***pediatric*** audiologist. A pediatric audiologist is trained, has the technical expertise, and desire to work with the infant population. The pediatric audiologist is well-versed in developmentally appropriate test techniques, general child development, and parent counseling. The evaluation will consist of a battery of tests including child/family history, documentation of risk indicators for hearing loss, otoscopic inspection, otoacoustic emissions (OAE) assessment, auditory brainstem response (ABR) assessment, middle ear measures, and behavioral response to sound.

The North Carolina Early Hearing Detection and Intervention Advisory Board strongly recommends that any audiologist accepting referrals for infant diagnostic audiologic assessment have the equipment and ability to complete the following procedures:

- Auditory Brainstem Response (ABR, BAER)
ABR threshold (click, low and high frequency tone bursts, and bone conduction click)
ABR suprathreshold to click stimuli (varied click rate and polarity)
Note: If sedation is required, ABR should be conducted in a medical facility where sedation can be administered and monitored.
- Middle Ear Measures
Tympanometry using probe tone of 1000 Hz
Acoustic Reflex Threshold
- Otoacoustic Emissions
- Behavioral Response (via parent report or direct observation)
- Otologic Evaluation – *may occur at a different facility and time*

The audiologist must report the audiologic evaluation results to the North Carolina Early Hearing Detection and Intervention Program as required by law (*10A NCAC 43F.1204*).